

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 05-0553

ORIGINAL

Regarding a complaint by (Person making the complaint):

Against (Utility name):

As to (Reason for complaint):

*Beth Beasley*  
*Gas Light & Coke Company*  
*Return of Security Deposit*

in *Chicago* Illinois.

*60637*

CHIEF CLERK'S OFFICE

2005 AUG 29 1 P 12: 35

ILLINOIS  
COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

*6801 E. St. Lawrence*

The service address that I am complaining about is

*6632 E. Maryland Ave.*

My home telephone is

*(773) 324-5446*

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

*Don't in + Out*

(Full name of utility company)

*Peoples Energy Peoples Gas*

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

*5. Deposit For Utility Service - Refunding Deposit*  
*The utility must refund your deposit plus interest after a year.*  
*The refund is paid as a separate check, not as credit to your bill.*  
*You will receive a receipt for deposit paid. (I did not receive a receipt)*

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

after being ignored for so long. I sent Mr. Rindor on 3-17-05  
a letter with a copy of my cancel checks, also a copy of  
the original Bills. Account # 15000 2090 2985  
The Pay Stakes sent me an insulating letter stating I had  
7 days to respond or she would close the case. Her Title  
Billing Specialist (In defraud ?) 1-5000-3086-6823. This is  
not the number on the copy of the Bills I sent to Mr. Rindor. Let's  
set serious.  
Please clearly state what you want the Commission to do in this case:  
I want my Security Deposit Refund Returned. With interest.

Date: 7-8-05  
(Month, day, year)

Complainant's Signature Edith Beasley

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

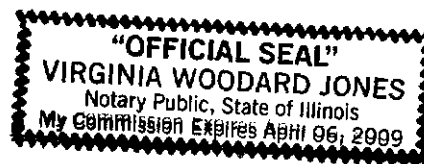
A notary public must witness the completion of this part of the form.

I, \_\_\_\_\_, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Edith Beasley

Subscribed and sworn/affirmed to before me on (month, day, year) July 8, 2005

Virginia Woodard Jones  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.